

**Place Survey**  
**Topline Results**  
**Worthing Borough Council**

**Summary of Responses (unweighted)**

Gender	%	Resp.
Male	39.7	560
Female	60.3	852
<b>Total</b>	<b>100.0</b>	<b>1412</b>

Health in general	%	Resp.
Very good	29.1	403
Good	42.3	586
Fair	24.2	335
Bad	3.8	52
Very bad	0.7	10
<b>Total</b>	<b>100.0</b>	<b>1386</b>

Children under 17 living there	%	Resp.
None	79.0	1085
One	10.2	140
Two	8.4	116
Three	1.9	26
Four	0.3	4
More than Four	0.2	3
<b>Total</b>	<b>100.0</b>	<b>1374</b>

Adults over 18 living there	%	Resp.
None	16.5	233
One	30.2	427
Two	45.5	643
Three	5.0	71
Four	2.7	38
More than Four	0.0	0
<b>Total</b>	<b>100.0</b>	<b>1412</b>

Ethnic group	%	Resp.
White : British	94.5	1335
White : Irish	0.8	11
Any other White background	2.8	40
Mixed : White & Black Caribbean	0.1	1
Mixed : White & Black African	0.0	0
Mixed : White & Asian	0.1	2
Any other Mixed background	0.1	2
Chinese	0.3	4
Black or Black British : Caribbean	0.1	1
Black or Black British : African	0.3	4
Any other Black background	0.0	0
Asian or Asian British : Indian	0.1	2
Asian or Asian British : Pakistani	0.0	0
Asian or Asian British : Bangladeshi	0.2	3
Any other Asian background	0.1	2
Other ethnic group	0.4	5
<b>Total</b>	<b>100.0</b>	<b>1412</b>

Age	%	Resp.
Under 21	0.5	7
21-30	5.7	80
31-40	12.6	178
41-50	15.9	225
51-64	24.1	340
65 and over	41.2	582
<b>Total</b>	<b>100.0</b>	<b>1412</b>

Occupancy status	%	Resp.
Owned outright	48.1	656
Buying on mortgage	32.3	441
Rent from council	3.1	42
Rent from Housing Association/Trust	6.4	87
Rented from private landlord	8.3	113
Other	1.8	25
<b>Total</b>	<b>100.0</b>	<b>1364</b>

Employment status	%	Resp.
Employee in full-time job	27.1	360
Employee in part-time job	10.7	142
Self employed full or part-time	6.9	92
On a government supported training programme	0.1	1
Full-time education at school, college or university	0.7	9
Unemployed and available for work	1.5	20
Permanently sick/ disabled	4.1	55
Wholly retired from work	39.8	529
Looking after the home	7.4	98
Doing something else	1.8	24
<b>Total</b>	<b>100.0</b>	<b>1330</b>

Long standing illness/disability?	%	Resp.
Yes	34.9	469
No	65.1	876
<b>Total</b>	<b>100.0</b>	<b>1345</b>

Does this illness/disability limit you?	%	Resp.
Yes	60.3	350
No	39.7	230
<b>Total</b>	<b>100.0</b>	<b>580</b>

**Summary of Responses (unweighted)**

Ward	Returned		Invited	
	%	Resp.	%	Pop
Broadwater Ward	8.3	117	46.1	254
Castle Ward	9.6	135	58.7	230
Central Ward	8.1	115	37.7	305
Durrington Ward	6.2	88	52.1	169
Gaisford Ward	7.2	101	40.6	249
Goring Ward	10.3	145	58.9	246
Heene Ward	7.1	100	40.8	245
Marine Ward	8.8	124	48.6	255
Northbrook Ward	3.7	52	41.6	125
Offington Ward	8.2	116	57.1	203
Salvington Ward	8.7	123	52.8	233
Selden Ward	6.5	92	35.9	256
Tarring Ward	7.4	104	45.2	230

**1 About Your Local Area**

Thinking generally, which of the following would you say are most important / most need improving in making somewhere a good place to live?

( % )	Q1 : Most Important	Q2 : Most needs improving
Access to nature	3.1	1.3
Activities for teenagers	4.4	10.9
Affordable decent housing	5.0	4.2
Clean streets	9.1	6.8
Community activities	1.6	3.4
Cultural facilities (e.g. libraries, museums)	2.4	1.3
Education provision	5.3	0.9
Facilities for young children	2.6	4.8
Health services	10.3	2.7
Job prospects	3.4	3.6
The level of crime	11.9	7.2
The level of pollution	1.6	2.0
The level of traffic congestion	5.4	11.7
Parks and open spaces	5.1	2.5
Public transport	5.9	4.4
Race relations	0.3	0.6
Road and pavement repairs	4.7	11.2
Shopping facilities	6.1	4.1
Sports and leisure facilities	2.7	5.3
Wage levels and local cost of living	3.4	4.6
Other	0.5	1.7
None of these	0.0	0.1
Don't Know	0.0	0.2
No Answer	4.9	4.3

	% Very Satisfied	% Fairly Satisfied	% Neither	% Fairly Dissatisfied	% Very Dissatisfied	Resp.
Q3 : Overall, how satisfied or dissatisfied are you with your local area as a place to live?	17.3	62.5	10.8	7.6	1.7	1381
Q4 : And how satisfied or dissatisfied are you with your home as a place to live?	46.7	42.9	5.1	4.0	1.4	1385

	% Very Strongly	% Fairly Strongly	% Not Very Strongly	% Not at all strongly	% Don't Know	Resp.
Q5 : How strongly do you feel you belong to your immediate neighbourhood?	11.3	39.3	30.2	14.3	4.8	1338

**2 Your Local Public Services**

Q6 : Here are some things that people have said about their local public services. To what extent do you think that these statements apply to public services in your local area?

	% A great deal	% To some extent	% Not very much	% Not at all	% Don't Know	Resp.
a) Local public services are working to make the area safer	6.5	49.1	26.6	7.1	10.6	1352
b) Local public services are working to make the area cleaner and greener	8.6	47.0	29.1	8.1	7.2	1355
c) Local public services promote the interests of local residents	3.5	27.5	40.7	12.7	15.6	1334
d) Local public services act on the concerns of local residents	4.5	28.6	35.1	13.2	18.6	1341
e) Local public services treat all types of people fairly	9.9	42.5	11.9	6.6	29.2	1352

Q7 : Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area.

	% Very Satisfied	% Fairly Satisfied	% Neither	% Fairly Dissatisfied	% Very Dissatisfied	% Don't Know	% Haven't used the service	Resp.
a) Local Police Force	12.6	31.8	21.6	8.4	6.9	1.2	17.4	1367
b) Local Fire & Rescue Service	33.9	20.3	9.6	0.1	0.1	2.7	33.3	1368
c) Your GP (Family doctor)	40.7	38.6	11.2	5.0	1.9	0.2	2.5	1383
d) Your local hospital	34.4	42.5	10.7	5.0	2.6	0.2	4.6	1382
e) Your local dentist	28.6	30.3	12.6	4.2	3.7	3.1	17.6	1368

Q8 : How satisfied or dissatisfied are you with each of the following services provided or supported by the Council

	% Very Satisfied	% Fairly Satisfied	% Neither	% Fairly Dissatisfied	% Very Dissatisfied	% Don't Know	Resp.
a) Keeping public land clear of litter and refuse	8.9	47.0	15.6	18.0	8.4	2.0	1357
b) Refuse collection	31.6	43.7	11.1	9.5	4.0	0.1	1371
c) Doorstep recycling	27.8	38.8	13.9	10.3	4.5	4.9	1341
d) Local tips/Household Waste Recycling Centres	20.9	45.2	15.2	6.4	3.5	8.9	1350
e) Local transport information	8.7	31.1	28.5	10.5	3.8	17.5	1353
f) Local bus services	14.7	29.0	19.6	9.8	7.7	19.2	1368
g) Sport/Leisure facilities	8.8	28.3	24.5	12.3	8.1	18.0	1350
h) Libraries	29.5	42.0	15.2	2.1	0.7	10.5	1370
i) Museums/Galleries	17.3	34.8	22.1	4.9	0.9	20.1	1346
j) Theatres/Concert Halls	23.8	40.3	17.0	6.1	1.9	11.0	1362
k) Parks and open spaces	18.5	49.6	18.4	7.8	2.4	3.2	1366

**2 Your Local Public Services (continued)**

Q9 : Please indicate how frequently you have used the following public services provided or supported by the Council.

	% Almost every day	% Once a week	% Once a month	% Within 6 months	% Within last year	% Longer ago	% Never used	% N/A Don't Know	Resp.
a) Local tips/Household Waste Recycling Centres	0.6	12.2	36.4	29.7	6.9	3.3	7.6	3.3	1377
b) Local transport information	3.2	6.6	14.5	27.4	13.6	10.0	16.9	7.8	1321
c) Local bus services	8.7	15.2	10.3	13.1	9.6	18.2	19.2	5.8	1376
d) Sport/Leisure facilities	2.9	19.5	9.2	14.4	9.3	14.7	22.2	7.8	1347
e) Libraries	0.5	12.5	23.4	17.9	10.9	18.8	12.6	3.3	1370
f) Museums/Galleries	0.2	0.7	6.2	19.5	17.0	26.6	23.3	6.6	1364
g) Theatres/Concert Halls	0.2	1.8	19.4	32.1	16.9	13.5	10.8	5.2	1373
h) Parks and open spaces	14.8	29.4	21.6	15.4	6.4	5.3	4.1	2.9	1375

	% Strongly agree	% Tend to agree	% Neither	% Tend to disagree	% Strongly disagree	% Don't Know	Resp.
Q10a : To what extent do you agree or disagree that the Borough Council provides value for money?	3.3	25.3	33.4	21.0	7.6	9.4	1375
Q10b : To what extent do you agree or disagree that the County Council provides value for money?	2.7	25.1	35.1	19.7	7.4	10.1	1384

  

	% Very Satisfied	% Fairly Satisfied	% Neither	% Fairly Dissatisfied	% Very Dissatisfied	% Don't Know	Resp.
Q11a : How satisfied or dissatisfied are you with the way the Borough Council runs things?	4.3	37.5	31.7	16.1	5.7	4.7	1370
Q11b : How satisfied or dissatisfied are you with the way the County Council runs things?	3.4	37.0	33.6	15.4	5.4	5.1	1377

**3 Information**

Q12 : How well informed do you feel about each of the following.

	% Very well informed	% Fairly well informed	% Not very informed	% Not informed at all	% Don't Know	Resp.
a) How and where to register to vote	53.3	36.9	5.7	1.9	2.3	1387
b) How your council tax is spent	12.9	46.8	25.4	11.1	3.8	1375
c) How you can get involved in local decision-making	3.0	19.1	42.0	21.7	14.2	1368
d) What standard of service you should expect from local public services	5.7	27.6	40.0	17.2	9.4	1328
e) How well local public services are performing	3.5	27.6	40.7	18.0	10.2	1366
f) How to complain about local public services	3.4	23.0	40.0	19.8	13.8	1358
g) What to do in the event of a large-scale emergency e.g. flooding, human pandemic flu	2.7	11.4	32.5	38.8	14.7	1374
h) Overall, how well informed do you feel about local public services	2.4	32.0	40.9	19.5	5.2	1364

**4 Local Decision-making**

Please consider your local area to be the area within 15-20 minutes walking distance from your home.

	% Definitely agree	% Tend to agree	% Tend to disagree	% Definitely disagree	% Don't Know	Resp.
Q13 : Do you agree or disagree that you can influence decisions affecting your local area?	2.0	19.9	41.1	21.4	15.5	1374
	% Yes	% No	% Depends on issue	% Don't Know	Resp.	
Q14 : Generally speaking, would you like to be more involved in the decisions that affect your local area?	30.4	9.3	56.5	3.9	1380	

**5 Helping Out**

	% Once a week	% Once a month	% Less often	% Help as an individual	% No help given	% Don't Know	Resp.
Q15 : Overall, about how often over the last 12 months have you given unpaid help to any group(s), club(s) or organisation(s)?	15.0	8.0	8.7	12.0	50.1	6.2	1342

**6 Getting Involved**

Q16 : Please think about any group(s) to which you belong, which makes decisions that affect your local area. In the last 12 months, have you :

	% Yes	% No	Resp.
a) Been a local councillor (for the local authority, town or parish)	0.3	99.7	1325
b) Been a member of a group making decisions on local health or education services	2.4	97.6	1325
c) Been a member of a decision-making group set up to regenerate the local area	1.8	98.2	1297
d) Been a member of a decision-making group set up to tackle local crime problems	2.7	97.3	1307
e) Been a member of a tenants' group decision-making committee	2.6	97.4	1309
f) Been a member of a group making decisions on local services for young people	2.5	97.5	1303
g) Been a member of another group making decisions on services in the local community	4.8	95.2	1300

**7 Respect and Consideration**

	% Definitely agree	% Tend to agree	% Neither	% Tend to disagree	% Definitely disagree	% Don't Know	Resp.	
Q17 : In your local area, parents take enough responsibility for the behaviour of their children	3.5	21.6	18.9	29.9	20.0	6.1	1370	
	% Definitely agree	% Tend to agree	% Tend to disagree	% Definitely disagree	% Don't Know	% Too few people	% All the same background	Resp.
Q18 : Your local area is a place where people from different backgrounds get on well together	4.7	45.6	9.7	4.2	28.1	2.8	4.9	1382

**7 Respect and Consideration (continued)**

	% A very big problem	% A fairly big problem	% Not a very big problem	% No problem at all	% Don't Know / No Opinion	Resp.	
Q19 : How much of a problem do you think there is with people not treating each other with respect and consideration?	8.3	23.9	46.3	13.2	8.3	1394	
	% All of the time	% Most of the time	% Some of the time	% Rarely	% Never	% Don't Know / No Opinion	Resp.
Q20 : In the last year would you say that you have been treated with respect and consideration by your local public services	17.6	46.9	17.2	3.5	0.9	14.0	1381
				% Yes	% No	% Don't Know	Resp.
Q21 : In your opinion, are older people in your local area able to get the services and support they need to continue to live at home for as long as they want to?				33.3	15.5	51.2	1367

**8 Community Safety**

	% Very safe	% Fairly safe	% Neither	% Fairly unsafe	% Very unsafe	% Don't Know	Resp.
Q22 : How safe or unsafe do you feel when outside in your local area after dark?	6.9	36.7	15.8	26.5	11.8	2.3	1383
Q23 : How safe or unsafe do you feel when outside in your local area during the day?	44.4	45.1	6.5	3.0	0.6	0.4	1361

Q24 : Thinking about this local area, how much of a problem do you think each of the following are :

	% A very big problem	% A fairly big problem	% Not a very big problem	% No problem at all	% No opinion	Resp.
a) Noisy neighbours or loud parties	3.6	10.1	39.4	45.0	2.0	1370
b) Teenagers hanging around the streets	13.4	24.4	40.5	19.2	2.5	1366
c) Rubbish or litter lying around	10.5	25.3	47.6	16.2	0.5	1379
d) Vandalism, graffiti and other deliberate damage to property or vehicles	9.3	24.3	44.1	19.3	3.0	1371
e) People using or dealing drugs	8.3	12.5	25.3	33.4	20.4	1353
f) People being drunk or rowdy in public places	10.6	19.1	38.3	25.1	6.8	1363
g) Abandoned or burnt out cars	2.1	5.0	24.5	59.6	8.8	1369

It is the responsibility of the local police and other public services to work in partnership to deal with anti-social behaviour and crime in your area.

	% Strongly agree	% Tend to agree	% Neither	% Tend to disagree	% Strongly disagree	% Don't Know	Resp.
Q25 : The police and other local public services seek people's views about these issues in your local area	6.0	16.3	25.0	25.6	11.7	15.4	1358
Q26 : The police and other local public services are successfully dealing with these issues in your local area	3.3	22.3	26.7	18.9	8.7	20.0	1343