

# CASE STUDY

here's an example of how we can help

**Mr and Mrs V live in a detached bungalow but due to mobility issues Mr V was unable to access or exit his property without assistance. Following a visit by a personal advisor it was discovered that Mr V would qualify for a Disabled Facilities Grant.**

An occupational therapist visited the client and identified vital changes that would enable Mr V to live a far more independent life, the changes included an electric step lift that would enable Mr V to access and exit the property unaided, replacing the bath which he was unable to use, with a level access shower.

Widening internal doors so that it was far easier to manoeuvre his wheel chair from room to room. These crucial changes ensured that Mr V could remain in his property into the future and be safe in the knowledge that in an emergency he would be able to vacate the property unaided.

## GETTING IN TOUCH

All our staff and trades people are Criminal Records Bureau (CRB) checked so you can be assured all the people working for you are reliable and trustworthy.

Our friendly team can provide advice and guidance on any work you might need.

Our services vary slightly from branch to branch so please contact your local team for more information. Your local branch:

### MEARS

Home Improvements Ltd  
Handyman Service South.  
49 Perrymount Rd  
Haywards Heath  
West Sussex RH16 3BN  
Tel: 01444 415475

Mears are also one of the largest providers of care in the UK – caring for over 20,000 people per week in their own homes. If you are interested in finding out how Mears could help care for you or a member of your family please visit:



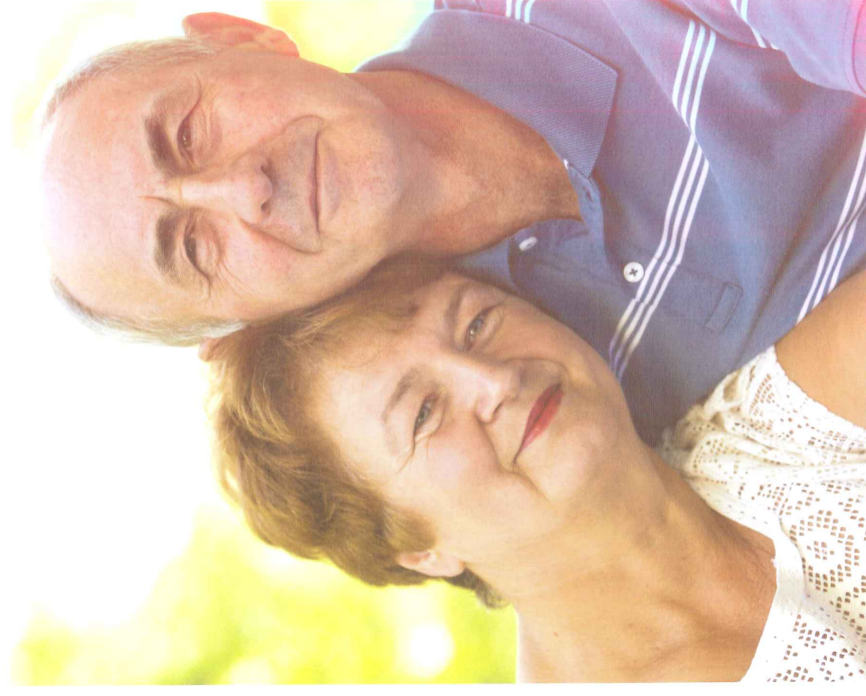
[www.mearsgroup.co.uk](http://www.mearsgroup.co.uk)



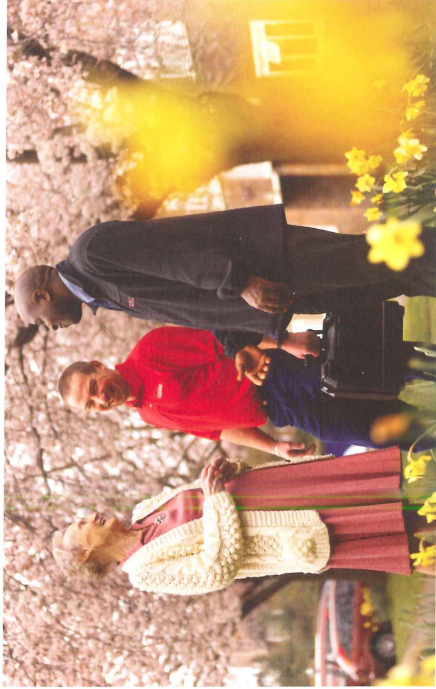
A large print version of this leaflet is available on request.

MEARS

# MEARS HOME IMPROVEMENT SERVICES ENABLING INDEPENDENT LIVING



# About us:



**Mears Home Improvements Service can help older people, or those living with a disability to remain living independently in their own homes.**

We are the only partner appointed by the Local Authority to provide this service and we vet and monitor all local contractors to ensure that work is carried out to the highest standards and the lowest possible cost. We help keep the cost low for you by making sure you have access to any funding that you may be entitled to, as well as ensuring the works carried out represent excellent value for money. Our service is also directly monitored by the local authority.

Your personal advisor will work with you to fully understand your needs and to make sure the proposed work meets your requirements. We provide an end-to-end service, from assessment, to project management to ensuring work is completed to your satisfaction.

# Our Services:

Our qualified tradespeople can provide a wide range of services – from a handy person coming to change a light bulb or fix a leaking tap to a complete house extension.

## **Our services include:**

- Home Improvements
- Garage Conversions
- Extensions
- Plans & Drawings & Design
- Handyperson Service
- Bathroom Design / Wet Rooms/ Level Access Showers
- Kitchen Design and refit
- Energy Efficiency Surveys
- Home Safety Checks
- Fire Safety Checks
- Ramps and steps
- Aids and Adaptations
- Ceiling Track Hoists
- Stair lifts
- Small Repairs (Roof/guttering/windows etc)
- Decorating
- Drain Rodding
- Electrics
- Plumbing
- Key safe installation
- House & Garden Clearances
- Gardening
- Advice and information service

# How much does it cost?



**Our procurement process means we'll always find you the best value for money from our contractors while ensuring the quality of the work meets the standards you expect. We will also help you in securing any funding or grants you may be entitled to so that the cost of the work to you is kept to a minimum.**

If you are over 60 and in receipt of means tested benefit then the service is sometimes free. If you are disabled then grants are available.

Otherwise for repairs and improvements there is a simple charge – please talk to our local team in your area for more information. We will provide you with a full quote before commencing any work on your property.

Our advisory service is free.